

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the April 2017 Public Reporting Period, October 2015 through September 2016 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.447	0.502	0.071	-0.229	0.756
Non-English survey response Non-English survey response	-1.764	-1.936	-0.318	-0.456	-3.710
Age					
18-49	2.995	3.198	3.012	1.983	2.487
50-64	0.999	1.042	1.253	0.747	0.327
65-74	RC	RC	RC	RC	RC
75-84	-0.029	0.281	-0.099	0.370	1.500
85+	0.251	0.746	0.023	0.934	2.743
Education					
< 8th grade	-0.070	0.078	0.495	0.414	-2.156
Some high school	-0.477	-0.327	0.115	-0.003	-1.527
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.965	0.636	0.469	0.550	1.770
College graduate or more	1.999	1.202	1.076	1.152	4.615
Residence status					
Patient lived alone	1.012	1.511	1.252	1.362	2.298
Self-reported health status					
Excellent	-3.602	-4.368	-1.966	-2.391	-6.234
Very good	-0.612	-0.469	-0.366	-0.372	-1.041
Good	RC	RC	RC	RC	RC
Fair	0.376	0.376	0.351	0.329	-0.153
Poor	1.567	1.656	1.437	1.345	0.466
Mental/emotional status					
Excellent/very good	-1.272	-1.228	-0.833	-0.911	0.070
Good	RC	RC	RC	RC	RC
Fair/poor	0.607	0.552	0.583	0.667	0.705
Diagnoses					
Schizophrenia	1.914	1.690	2.287	2.543	4.450
Dementia/cerebral degeneration	0.424	0.299	0.452	0.840	0.860

RC = reference category