

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the January 2024 Public Reporting Period, July 2022 through June 2023 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.014	-0.001	-0.223	-0.480	0.715
Non-English survey response Non-English survey response	-2.231	-2.348	0.001	0.204	-3.727
Age					
18–49	2.363	2.782	2.298	1.585	2.557
50–64	1.058	0.915	1.194	0.692	0.532
65–74	RC	RC	RC	RC	RC
75–84	0.014	0.275	-0.076	0.302	1.838
85+	0.191	0.762	0.057	0.814	3.386
Education					
< 8th grade	-0.129	-0.147	0.545	0.335	-2.385
Some high school	-0.409	-0.240	0.201	0.109	-1.864
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.844	0.575	0.415	0.516	1.735
College graduate or more	1.854	1.191	0.930	1.055	4.595
Residence status					
Patient lived alone	1.076	1.552	1.339	1.394	2.536
Self-reported health status					
Excellent	-3.533	-4.593	-1.988	-2.423	-6.419
Very good	-0.557	-0.371	-0.342	-0.340	-1.011
Good	RC	RC	RC	RC	RC
Fair	0.556	0.494	0.398	0.415	0.285
Poor	2.101	2.069	1.796	1.606	0.99
Mental/emotional status					
Excellent/very good	-1.179	-1.330	-0.842	-0.944	-0.426
Good	RC	RC	RC	RC	RC
Fair/poor	0.699	0.652	0.592	0.759	0.818
Diagnoses					
Schizophrenia	1.471	1.281	1.929	2.032	2.498
Dementia/cerebral degeneration	0.339	0.268	0.322	0.794	0.592

RC = reference category