

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the January 2020 Public Reporting Period, July 2018 through June 2019 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.252	0.227	-0.058	-0.176	0.877
Non-English survey response Non-English survey response	-1.986	-1.954	-0.344	-0.314	-3.396
Age					
18-49	2.711	3.025	2.633	1.670	2.488
50-64	1.146	0.991	1.308	0.780	0.635
65-74	RC	RC	RC	RC	RC
75-84	-0.048	0.185	-0.105	0.316	1.703
85+	0.198	0.826	0.020	0.882	3.176
Education					
< 8th grade	0.005	0.001	0.693	0.420	-2.509
Some high school	-0.461	-0.443	0.151	-0.052	-1.653
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.907	0.581	0.463	0.513	1.671
College graduate or more	1.931	1.168	1.014	1.083	4.584
Residence status					
Patient lived alone	1.095	1.611	1.313	1.394	2.426
Self-reported health status					
Excellent	-3.638	-4.523	-1.996	-2.438	-6.228
Very good	-0.519	-0.389	-0.261	-0.274	-1.013
Good	RC	RC	RC	RC	RC
Fair	0.585	0.552	0.469	0.435	-0.011
Poor	1.848	1.915	1.641	1.493	0.661
Mental/emotional status					
Excellent/very good	-1.215	-1.232	-0.814	-0.846	-0.079
Good	RC	RC	RC	RC	RC
Fair/poor	0.580	0.524	0.540	0.734	0.587
Diagnoses					
Schizophrenia	1.690	1.419	2.329	2.142	3.887
Dementia/cerebral degeneration	0.456	0.384	0.327	0.785	0.867

RC = reference category