

**Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the January 2019 Public Reporting Period, July 2017 through June 2018 Home Health Patients)**

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy					
Proxy	0.278	0.359	0.036	-0.214	0.872
Non-English survey response					
Non-English survey response	-2.106	-1.750	-0.095	0.087	-3.597
Age					
18-49	2.791	3.043	2.575	1.697	2.492
50-64	1.045	0.954	1.291	0.723	0.512
65-74	RC	RC	RC	RC	RC
75-84	0.002	0.266	-0.068	0.282	1.607
85+	0.240	0.761	0.014	0.870	3.080
Education					
< 8th grade	-0.017	-0.036	0.582	0.305	-2.374
Some high school	-0.500	-0.333	0.115	0.002	-1.740
High school graduate/GED	RC	RC	RC	RC	RC
Some college	1.006	0.673	0.528	0.575	1.825
College graduate or more	2.016	1.226	1.049	1.170	4.615
Residence status					
Patient lived alone	1.077	1.601	1.318	1.397	2.372
Self-reported health status					
Excellent	-3.705	-4.512	-2.061	-2.425	-6.236
Very good	-0.577	-0.496	-0.403	-0.324	-0.986
Good	RC	RC	RC	RC	RC
Fair	0.482	0.415	0.351	0.317	0.023
Poor	1.766	1.904	1.562	1.459	0.635
Mental/emotional status					
Excellent/very good	-1.229	-1.207	-0.822	-0.890	0.076
Good	RC	RC	RC	RC	RC
Fair/poor	0.687	0.582	0.604	0.735	0.788
Diagnoses					
Schizophrenia	1.785	2.061	2.217	2.347	4.206
Dementia/cerebral degeneration	0.498	0.401	0.330	0.761	1.063

RC = reference category