

**Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the January 2018 Public Reporting Period, July 2016 through June 2017 Home Health Patients)**

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.389	0.398	0.060	-0.132	0.903
Non-English survey response Non-English survey response	-2.034	-2.038	-0.395	-0.275	-3.375
Age					
18-49	3.014	3.157	2.999	1.832	2.742
50-64	1.104	1.082	1.346	0.768	0.517
65-74	RC	RC	RC	RC	RC
75-84	-0.057	0.255	-0.094	0.331	1.550
85+	0.224	0.777	-0.005	0.916	2.961
Education					
< 8th grade	-0.146	-0.065	0.435	0.303	-2.293
Some high school	-0.488	-0.409	0.084	-0.012	-1.597
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.978	0.693	0.489	0.614	1.865
College graduate or more	1.990	1.201	1.036	1.124	4.811
Residence status					
Patient lived alone	1.016	1.491	1.270	1.397	2.228
Self-reported health status					
Excellent	-3.664	-4.448	-2.007	-2.396	-6.299
Very good	-0.559	-0.465	-0.317	-0.351	-1.071
Good	RC	RC	RC	RC	RC
Fair	0.485	0.416	0.416	0.398	-0.080
Poor	1.738	1.713	1.577	1.461	0.465
Mental/emotional status					
Excellent/very good	-1.259	-1.238	-0.837	-0.917	0.027
Good	RC	RC	RC	RC	RC
Fair/poor	0.651	0.575	0.596	0.696	0.660
Diagnoses					
Schizophrenia	2.012	1.786	2.193	2.547	4.020
Dementia/cerebral degeneration	0.465	0.422	0.391	0.729	0.834

RC = reference category