

**Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the January 2017 Public Reporting Period, July 2015 through June 2016 Home Health Patients)**

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.470	0.569	0.097	-0.217	0.624
Non-English survey response Non-English survey response	-1.708	-1.735	-0.194	-0.252	-3.616
Age					
18-49	3.012	3.099	3.031	1.996	2.432
50-64	1.069	1.039	1.290	0.829	0.296
65-74	RC	RC	RC	RC	RC
75-84	-0.012	0.269	-0.108	0.391	1.462
85+	0.269	0.732	0.023	0.952	2.710
Education					
< 8th grade	-0.051	0.015	0.539	0.447	-2.076
Some high school	-0.494	-0.334	0.129	0.047	-1.455
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.936	0.616	0.478	0.550	1.776
College graduate or more	2.016	1.206	1.094	1.204	4.568
Residence status					
Patient lived alone	0.993	1.500	1.249	1.344	2.322
Self-reported health status					
Excellent	-3.629	-4.393	-1.980	-2.369	-6.186
Very good	-0.635	-0.546	-0.418	-0.382	-0.959
Good	RC	RC	RC	RC	RC
Fair	0.381	0.410	0.345	0.310	-0.126
Poor	1.587	1.687	1.412	1.288	0.536
Mental/emotional status					
Excellent/very good	-1.269	-1.225	-0.839	-0.935	-0.030
Good	RC	RC	RC	RC	RC
Fair/poor	0.577	0.531	0.584	0.716	0.732
Diagnoses					
Schizophrenia	1.780	1.939	2.322	2.402	4.359
Dementia/cerebral degeneration	0.349	0.138	0.381	0.769	0.913

RC = reference category