Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the January 2017 Public Reporting Period, July 2015 through June 2016 Home Health Patients)

<table>
<thead>
<tr>
<th>Patient Mix Characteristic</th>
<th>Overall Rating</th>
<th>Willingness to Recommend</th>
<th>Care of Patients</th>
<th>Communication</th>
<th>Specific Care Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proxy Patient Mix Level</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Proxy</td>
<td>0.470</td>
<td>0.569</td>
<td>0.097</td>
<td>−0.217</td>
<td>0.624</td>
</tr>
<tr>
<td>Non-English survey response</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Non-English survey response</td>
<td>−1.708</td>
<td>−1.735</td>
<td>−0.194</td>
<td>−0.252</td>
<td>−3.616</td>
</tr>
<tr>
<td>Age</td>
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<td></td>
</tr>
<tr>
<td>18–49</td>
<td>3.012</td>
<td>3.099</td>
<td>3.031</td>
<td>1.996</td>
<td>2.432</td>
</tr>
<tr>
<td>50–64</td>
<td>1.069</td>
<td>1.039</td>
<td>1.290</td>
<td>0.829</td>
<td>0.296</td>
</tr>
<tr>
<td>65–74</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
</tr>
<tr>
<td>75–84</td>
<td>−0.012</td>
<td>0.269</td>
<td>−0.108</td>
<td>0.391</td>
<td>1.462</td>
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<tr>
<td>85+</td>
<td>0.269</td>
<td>0.732</td>
<td>0.023</td>
<td>0.952</td>
<td>2.710</td>
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<tr>
<td>Education</td>
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<tr>
<td>&lt; 8th grade</td>
<td>−0.051</td>
<td>0.015</td>
<td>0.539</td>
<td>0.447</td>
<td>−2.076</td>
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<tr>
<td>Some high school</td>
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<td>−0.334</td>
<td>0.129</td>
<td>0.047</td>
<td>−1.455</td>
</tr>
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<td>High school graduate/GED</td>
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<td>RC</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
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<tr>
<td>Some college</td>
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<td>0.616</td>
<td>0.478</td>
<td>0.550</td>
<td>1.776</td>
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<tr>
<td>College graduate or more</td>
<td>2.016</td>
<td>1.206</td>
<td>1.094</td>
<td>1.204</td>
<td>4.568</td>
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<tr>
<td>Residence status</td>
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<td>Patient lived alone</td>
<td>0.993</td>
<td>1.500</td>
<td>1.249</td>
<td>1.344</td>
<td>2.322</td>
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<tr>
<td>Self-reported health status</td>
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<tr>
<td>Excellent</td>
<td>−3.629</td>
<td>−4.393</td>
<td>−1.980</td>
<td>−2.369</td>
<td>−6.186</td>
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<tr>
<td>Very good</td>
<td>−0.635</td>
<td>−0.546</td>
<td>−0.418</td>
<td>−0.382</td>
<td>−0.959</td>
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<tr>
<td>Good</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
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<tr>
<td>Fair</td>
<td>0.381</td>
<td>0.410</td>
<td>0.345</td>
<td>0.310</td>
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<tr>
<td>Poor</td>
<td>1.587</td>
<td>1.687</td>
<td>1.412</td>
<td>1.288</td>
<td>0.536</td>
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<tr>
<td>Mental/emotional status</td>
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<tr>
<td>Excellent/very good</td>
<td>−1.269</td>
<td>−1.225</td>
<td>−0.839</td>
<td>−0.935</td>
<td>−0.030</td>
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<tr>
<td>Good</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
<td>RC</td>
</tr>
<tr>
<td>Fair/poor</td>
<td>0.577</td>
<td>0.531</td>
<td>0.584</td>
<td>0.716</td>
<td>0.732</td>
</tr>
<tr>
<td>Diagnoses</td>
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<td>Schizophrenia</td>
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<td>1.939</td>
<td>2.322</td>
<td>2.402</td>
<td>4.359</td>
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<tr>
<td>Dementia/cerebral degeneration</td>
<td>0.349</td>
<td>0.138</td>
<td>0.381</td>
<td>0.769</td>
<td>0.913</td>
</tr>
</tbody>
</table>

RC = reference category