

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the July 2024 Public Reporting Period, January 2023 through December 2023 Home Health Patients)

| Patient Mix Characteristic Patient Mix Level | Overall Rating | Willingness to Recommend | Care of Patients | Communication | Specific Care Issues |
|--|----------------|--------------------------|------------------|---------------|----------------------|
| Proxy Proxy | 0.043 | 0.026 | -0.183 | -0.472 | 0.554 |
| Non-English survey response Non-English survey response | -2.065 | -2.470 | -0.076 | -0.077 | -3.427 |
| Age | | | | | |
| 18–49 | 2.137 | 2.336 | 2.199 | 1.512 | 2.524 |
| 50–64 | 0.956 | 0.807 | 1.118 | 0.671 | 0.300 |
| 65–74 | RC | RC | RC | RC | RC |
| 75–84 | -0.088 | 0.144 | -0.124 | 0.265 | 1.782 |
| 85+ | 0.155 | 0.733 | 0.06 | 0.842 | 3.295 |
| Education | | | | | |
| < 8th grade | -0.063 | 0.066 | 0.643 | 0.513 | -2.528 |
| Some high school | -0.401 | -0.163 | 0.199 | 0.071 | -1.622 |
| High school graduate/GED | RC | RC | RC | RC | RC |
| Some college | 0.798 | 0.542 | 0.433 | 0.517 | 1.687 |
| College graduate or more | 1.823 | 1.139 | 0.956 | 1.106 | 4.574 |
| Residence status | | | | | |
| Patient lived alone | 1.080 | 1.619 | 1.331 | 1.433 | 2.599 |
| Self-reported health status | | | | | |
| Excellent | -3.505 | -4.689 | -2.030 | -2.434 | -6.413 |
| Very good | -0.592 | -0.415 | -0.360 | -0.320 | -0.934 |
| Good | RC | RC | RC | RC | RC |
| Fair | 0.604 | 0.556 | 0.442 | 0.389 | 0.335 |
| Poor | 2.162 | 2.208 | 1.847 | 1.634 | 0.989 |
| Mental/emotional status | | | | | |
| Excellent/very good | -1.125 | -1.247 | -0.815 | -0.953 | -0.391 |
| Good | RC | RC | RC | RC | RC |
| Fair/poor | 0.688 | 0.704 | 0.604 | 0.831 | 0.793 |
| Diagnoses | | | | | |
| Schizophrenia | 1.517 | 1.914 | 2.054 | 2.499 | 3.716 |
| Dementia/cerebral degeneration | 0.352 | 0.354 | 0.287 | 0.784 | 0.806 |

RC = reference category