

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the October 2020 Public Reporting Period, January 2019 through December 2019 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.203	0.190	-0.101	-0.194	0.735
Non-English survey response Non-English survey response	-2.148	-2.009	-0.350	-0.385	-3.747
Age 18–49	2.524	2.712	2.534	1.399	2.638
50–64	1.065	0.985	1.259	0.694	0.461
65–74	RC	RC	RC	RC	RC
75–84	-0.036	0.153	-0.149	0.266	1.684
85+	0.234	0.733	0.003	0.855	3.164
Education < 8th grade	-0.060	-0.078	0.614	0.397	-2.567
Some high school	-0.397	-0.295	0.206	0.045	-1.641
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.890	0.519	0.470	0.545	1.711
College graduate or more	1.911	1.165	1.019	1.115	4.640
Residence status Patient lived alone	1.079	1.571	1.265	1.387	2.441
Self-reported health status Excellent	-3.649	-4.515	-2.002	-2.445	-6.269
Very good	-0.534	-0.423	-0.314	-0.325	-1.058
Good	RC	RC	RC	RC	RC
Fair	0.524	0.467	0.457	0.402	-0.044
Poor	1.830	1.881	1.675	1.493	0.699
Mental/emotional status Excellent/very good	-1.240	-1.307	-0.802	-0.839	-0.007
Good	RC	RC	RC	RC	RC
Fair/poor	0.653	0.587	0.576	0.805	0.758
Diagnoses Schizophrenia	1.765	1.765	2.372	2.318	4.149
Dementia/cerebral degeneration	0.424	0.282	0.280	0.739	0.975

RC = reference category