

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the July 2019 Public Reporting Period, January 2018 through December 2018 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.317	0.305	0.019	-0.150	1.053
Non-English survey response Non-English survey response	-2.025	-1.923	-0.264	-0.062	-3.395
Age					
18-49	2.727	3.030	2.624	1.666	2.291
50-64	1.145	0.972	1.303	0.775	0.633
65-74	RC	RC	RC	RC	RC
75-84	-0.023	0.269	-0.068	0.319	1.695
85+	0.202	0.851	0.031	0.899	3.224
Education					
< 8th grade	-0.023	-0.063	0.613	0.354	-2.498
Some high school	-0.565	-0.487	0.082	-0.063	-1.728
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.967	0.674	0.498	0.580	1.801
College graduate or more	1.943	1.184	1.025	1.142	4.517
Residence status					
Patient lived alone	1.100	1.587	1.331	1.380	2.403
Self-reported health status					
Excellent	-3.684	-4.524	-2.022	-2.481	-6.356
Very good	-0.508	-0.403	-0.305	-0.280	-1.025
Good	RC	RC	RC	RC	RC
Fair	0.544	0.512	0.415	0.382	0.032
Poor	1.869	1.966	1.616	1.503	0.712
Mental/emotional status					
Excellent/very good	-1.239	-1.226	-0.836	-0.879	-0.024
Good	RC	RC	RC	RC	RC
Fair/poor	0.617	0.551	0.578	0.727	0.661
Diagnoses					
Schizophrenia	1.815	1.794	2.209	2.245	3.768
Dementia/cerebral degeneration	0.486	0.370	0.347	0.801	0.860

RC = reference category