

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the July 2018 Public Reporting Period, January 2017 through December 2017 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.277	0.413	0.040	-0.226	0.739
Non-English survey response Non-English survey response	-2.108	-1.936	-0.152	-0.006	-3.311
Age					
18-49	3.044	3.160	2.834	1.879	2.778
50-64	1.065	0.990	1.336	0.729	0.467
65-74	RC	RC	RC	RC	RC
75-84	-0.025	0.221	-0.089	0.295	1.538
85+	0.230	0.742	-0.013	0.877	2.966
Education					
< 8th grade	-0.084	-0.050	0.529	0.276	-2.221
Some high school	-0.484	-0.342	0.104	-0.005	-1.705
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.975	0.634	0.499	0.572	1.841
College graduate or more	2.017	1.198	1.054	1.148	4.797
Residence status					
Patient lived alone	1.043	1.575	1.311	1.426	2.313
Self-reported health status					
Excellent	-3.674	-4.510	-2.017	-2.353	-6.245
Very good	-0.568	-0.480	-0.329	-0.322	-0.977
Good	RC	RC	RC	RC	RC
Fair	0.491	0.394	0.378	0.381	-0.041
Poor	1.772	1.859	1.577	1.445	0.453
Mental/emotional status					
Excellent/very good	-1.255	-1.255	-0.862	-0.928	0.059
Good	RC	RC	RC	RC	RC
Fair/poor	0.664	0.558	0.602	0.728	0.757
Diagnoses					
Schizophrenia	1.720	1.852	2.203	2.225	3.965
Dementia/cerebral degeneration	0.456	0.338	0.313	0.694	0.983

RC = reference category