

**Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the July 2017 Public Reporting Period, January 2016 through December 2016 Home Health Patients)**

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy					
Proxy	0.479	0.486	0.107	-0.121	0.854
Non-English survey response					
Non-English survey response	-1.857	-1.886	-0.309	-0.308	-3.884
Age					
18-49	3.022	3.293	2.963	1.999	2.667
50-64	1.061	1.088	1.321	0.813	0.461
65-74	RC	RC	RC	RC	RC
75-84	-0.040	0.291	-0.098	0.367	1.540
85+	0.246	0.771	0.008	0.927	2.889
Education					
< 8th grade	-0.066	0.070	0.498	0.373	-2.176
Some high school	-0.476	-0.389	0.116	-0.003	-1.555
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.975	0.675	0.500	0.562	1.801
College graduate or more	1.967	1.214	1.040	1.105	4.615
Residence status					
Patient lived alone	1.007	1.500	1.252	1.351	2.262
Self-reported health status					
Excellent	-3.658	-4.422	-2.014	-2.400	-6.272
Very good	-0.629	-0.519	-0.394	-0.384	-1.076
Good	RC	RC	RC	RC	RC
Fair	0.390	0.361	0.354	0.318	-0.159
Poor	1.613	1.658	1.496	1.418	0.409
Mental/emotional status					
Excellent/very good	-1.247	-1.202	-0.802	-0.903	0.010
Good	RC	RC	RC	RC	RC
Fair/poor	0.606	0.543	0.566	0.650	0.640
Diagnoses					
Schizophrenia	1.829	1.641	2.108	2.552	4.383
Dementia/cerebral degeneration	0.461	0.475	0.486	0.819	0.873

RC = reference category