

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the July 2016 Public Reporting Period, January 2015 through December 2015 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.521	0.665	0.117	-0.126	0.603
Non-English survey response Non-English survey response	-1.560	-1.359	0.029	-0.034	-2.878
Age					
18-49	2.906	2.802	2.912	1.603	2.206
50-64	1.019	0.920	1.239	0.726	0.121
65-74	RC	RC	RC	RC	RC
75-84	-0.068	0.217	-0.111	0.378	1.412
85+	0.204	0.654	0.027	0.960	2.694
Education					
< 8th grade	-0.134	-0.096	0.475	0.446	-2.076
Some high school	-0.618	-0.422	0.040	0.013	-1.434
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.936	0.646	0.515	0.627	1.772
College graduate or more	2.041	1.268	1.130	1.261	4.678
Residence status					
Patient lived alone	0.987	1.481	1.246	1.392	2.318
Self-reported health status					
Excellent	-3.573	-4.238	-1.952	-2.329	-5.934
Very good	-0.564	-0.482	-0.386	-0.299	-0.819
Good	RC	RC	RC	RC	RC
Fair	0.419	0.452	0.368	0.326	-0.097
Poor	1.507	1.544	1.322	1.220	0.491
Mental/emotional status					
Excellent/very good	-1.253	-1.248	-0.867	-0.921	-0.049
Good	RC	RC	RC	RC	RC
Fair/poor	0.639	0.556	0.586	0.786	0.689
Diagnoses					
Schizophrenia	1.804	1.619	2.396	2.451	4.169
Dementia/cerebral degeneration	0.274	0.076	0.232	0.737	1.244

RC = reference category