

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the October 2019 Public Reporting Period, April 2018 through March 2019 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.272	0.240	-0.034	-0.193	0.969
Non-English survey response Non-English survey response	-1.928	-1.834	-0.254	-0.216	-3.550
Age 18-49	2.663	2.884	2.603	1.583	2.351
50-64	1.192	1.035	1.334	0.827	0.668
65-74	RC	RC	RC	RC	RC
75-84	-0.027	0.203	-0.107	0.301	1.679
85+	0.203	0.822	0.032	0.892	3.158
Education < 8th grade	-0.058	-0.078	0.642	0.356	-2.493
Some high school	-0.538	-0.500	0.071	-0.111	-1.724
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.910	0.588	0.443	0.505	1.699
College graduate or more	1.930	1.154	0.996	1.089	4.545
Residence status Patient lived alone	1.116	1.620	1.319	1.407	2.469
Self-reported health status Excellent	-3.642	-4.468	-1.997	-2.454	-6.193
Very good	-0.510	-0.379	-0.269	-0.268	-0.992
Good	RC	RC	RC	RC	RC
Fair	0.557	0.533	0.435	0.412	0.075
Poor	1.843	1.910	1.602	1.494	0.764
Mental/emotional status Excellent/very good	-1.235	-1.239	-0.836	-0.877	-0.057
Good	RC	RC	RC	RC	RC
Fair/poor	0.647	0.607	0.586	0.770	0.616
Diagnoses Schizophrenia	1.782	1.626	2.331	2.107	3.490
Dementia/cerebral degeneration	0.463	0.324	0.317	0.794	0.785

RC = reference category