

**Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the October 2018 Public Reporting Period, April 2017 through March 2018 Home Health Patients)**

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.303	0.406	0.064	-0.190	0.701
Non-English survey response Non-English survey response	-2.181	-1.972	-0.166	0.021	-3.427
Age					
18-49	2.959	3.150	2.657	1.765	2.692
50-64	1.024	0.938	1.265	0.676	0.455
65-74	RC	RC	RC	RC	RC
75-84	-0.023	0.221	-0.085	0.297	1.621
85+	0.242	0.760	-0.015	0.889	3.058
Education					
< 8th grade	-0.040	-0.004	0.557	0.288	-2.280
Some high school	-0.487	-0.346	0.138	0.031	-1.697
High school graduate/GED	RC	RC	RC	RC	RC
Some college	1.008	0.668	0.530	0.600	1.845
College graduate or more	2.014	1.220	1.043	1.163	4.722
Residence status					
Patient lived alone	1.062	1.599	1.327	1.405	2.327
Self-reported health status					
Excellent	-3.716	-4.571	-2.067	-2.394	-6.261
Very good	-0.566	-0.506	-0.375	-0.313	-1.021
Good	RC	RC	RC	RC	RC
Fair	0.480	0.394	0.353	0.338	-0.032
Poor	1.767	1.873	1.571	1.455	0.503
Mental/emotional status					
Excellent/very good	-1.237	-1.211	-0.824	-0.889	0.064
Good	RC	RC	RC	RC	RC
Fair/poor	0.660	0.554	0.602	0.705	0.803
Diagnoses					
Schizophrenia	1.861	2.117	2.140	2.432	4.470
Dementia/cerebral degeneration	0.521	0.475	0.376	0.768	1.135

RC = reference category