

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the October 2017 Public Reporting Period, April 2016 through March 2017 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.445	0.438	0.094	-0.117	0.849
Non-English survey response Non-English survey response	-1.906	-1.878	-0.33	-0.218	-3.539
Age 18–49	3.074	3.316	3.100	2.058	2.786
50–64	1.11	1.118	1.375	0.789	0.517
65–74	RC	RC	RC	RC	RC
75–84	-0.027	0.302	-0.075	0.310	1.548
85+	0.255	0.786	0.027	0.892	3.013
Education < 8th grade	-0.117	-0.013	0.468	0.351	-2.285
Some high school	-0.49	-0.407	0.092	-0.002	-1.574
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.981	0.689	0.512	0.588	1.841
College graduate or more	1.971	1.205	1.054	1.100	4.683
Residence status Patient lived alone	1.013	1.512	1.249	1.373	2.239
Self-reported health status Excellent	-3.654	-4.422	-1.988	-2.399	-6.34
Very good	-0.588	-0.475	-0.339	-0.36	-1.034
Good	RC	RC	RC	RC	RC
Fair	0.451	0.393	0.392	0.360	-0.099
Poor	1.703	1.737	1.551	1.466	0.479
Mental/emotional status Excellent/very good	-1.247	-1.225	-0.820	-0.914	0.037
Good	RC	RC	RC	RC	RC
Fair/poor	0.621	0.528	0.576	0.684	0.583
Diagnoses Schizophrenia	1.899	1.705	2.152	2.51	4.115
Dementia/cerebral degeneration	0.436	0.42	0.419	0.755	0.833

RC = reference category