

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the October 2016 Public Reporting Period, April 2015 through March 2016 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.459	0.605	0.080	-0.202	0.708
Non-English survey response Non-English survey response	-1.753	-1.702	-0.178	-0.237	-3.239
Age					
18-49	2.919	2.851	2.924	1.712	2.303
50-64	1.042	0.976	1.299	0.816	0.250
65-74	RC	RC	RC	RC	RC
75-84	-0.057	0.230	-0.108	0.414	1.435
85+	0.212	0.674	0.013	0.988	2.617
Education					
< 8th grade	-0.106	-0.060	0.485	0.403	-2.086
Some high school	-0.553	-0.372	0.067	0.012	-1.477
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.926	0.644	0.481	0.582	1.748
College graduate or more	2.026	1.253	1.110	1.253	4.598
Residence status					
Patient lived alone	0.958	1.460	1.248	1.355	2.324
Self-reported health status					
Excellent	-3.613	-4.311	-1.974	-2.334	-6.027
Very good	-0.597	-0.509	-0.402	-0.338	-0.884
Good	RC	RC	RC	RC	RC
Fair	0.398	0.466	0.373	0.343	-0.137
Poor	1.527	1.555	1.356	1.240	0.500
Mental/emotional status					
Excellent/very good	-1.286	-1.281	-0.865	-0.947	-0.057
Good	RC	RC	RC	RC	RC
Fair/poor	0.604	0.527	0.573	0.748	0.707
Diagnoses					
Schizophrenia	1.708	1.745	2.290	2.424	4.450
Dementia/cerebral degeneration	0.314	0.051	0.320	0.759	1.126

RC = reference category