Welcome to the July 2022 issue of the Home Health Care CAHPS (HHCAHPS) Coordination Team Quarterly Review! Archived newsletters are at https://homehealthcahps.org under the General Information tab.

Reminders for HHCAHPS Vendors
- The data submission deadline for CY2022,Q1 data is July 21, 2022. Vendors should check their Vendor Authorization Report to confirm they have an active authorization for each client.
- CMS encourages all mail vendors to start using the new HHCAHPS Survey cover letters as soon as possible.
- Reminders for submitting Discrepancy Notification Reports (DNRs):
  - Please do not add new CCNs to a DNR that has already been reviewed by the Coordination Team; please submit a new DNR. Updates to existing DNRs should only be for CCNs that were originally reported.
  - The accompanying MS Excel worksheet has all fields required for DNR consideration. Vendors may use the spreadsheet even if they are submitting for just one CCN.

Your HHCAHPS Trend Data
Curious how your agency has performed over time? Visit the HHCAHPS Survey website to see your publicly reported survey data back to 2012. You can review data at the agency, state, and national levels. Visit https://homehealthcahps.org, go to the General Information tab, and choose the “Archived Publicly Reported Data” link.

Contact Us. Reach us at hhcahps@rti.org or 1-866-354-0985. An HHCAHPS Survey Coordination Team member will reply between 8:30 AM and 5:00 PM Eastern Time Monday through Friday.