

HHCAHPS Coordination Team Quarterly Review

July 2020

Welcome to the July 2020 issue of the Home Health Care CAHPS (HHCAHPS) Coordination Team Quarterly Review! These newsletters are posted on the HHCAHPS website under the General Information tab. Please visit the HHCAHPS website for more information about the items mentioned in this newsletter: <https://homehealthcahps.org>.

COVID-19 Reminder

CMS granted an exception to the Quality Reporting Program (QRP) reporting requirements for all HHAs, Hospices, IRFs, LTCHs and SNFs, due to the COVID-19 pandemic. Providers were exempted from the reporting of data on measures, Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys, and standardized patient assessment data required under these programs for calendar years (CYs) 2019 and 2020 for the following quarters:

- + HHAs–Home Health QRP
 - October 1, 2019–December 31, 2019 (Q4 2019)
 - January 1, 2020–March 31, 2020 (Q1 2020)
 - April 1, 2020–June 30, 2020 (Q2 2020)
- + [Read the full memo](#), published by CMS on March 27, 2020.

Additional Resources

- + To keep up with the important work the Coronavirus Task Force is doing in response to COVID-19, visit www.coronavirus.gov.
- + For a complete list of CMS actions, and other information specific to CMS, please visit the [Current Emergencies Website](#).
- + Also available on CMS.gov:
 - The Coronavirus Partner [Toolkit](#).
 - [Information on blanket waivers](#) for health care providers.

Optional Quarters in the CY21 and CY22 APU Periods

Publicly Reported data will only be displayed if the HHA has 12 months of data.

Optional Quarters:

CY19, Qtr 4 Sample months: October, November, December

Data Submission Deadline: April 16, 2020

CY20, Qtr 1 Sample months: January, February, March

Data Submission Deadline: July 16, 2020

CY20, Qtr 2 Sample months: April, May, June

Data Submission Deadline: October 15, 2020

CY19, Qtr 2			
CY19, Qtr 3			
CY19, Qtr 4	October	November	December
CY20, Qtr 1	January	February	March
CY20, Qtr 2	April	May	June
CY20, Qtr 3			
CY20, Qtr 4			

Contact Us

The HHCAHPS Survey Coordination Team can be reached by e-mail (hhcahps@rti.org) or by telephone (1-866-354-0985). A member of the team will respond to your message between 8:30 AM and 5:00 PM Eastern Time Monday through Friday.