

# HHCAHPS Coordination Team Quarterly Review

January 2019

Welcome to the January 2019 issue of the Home Health Care CAHPS (HHCAHPS) Coordination Team Quarterly Review! These newsletters are posted on the HHCAHPS website under the General Information tab. Please visit the HHCAHPS website for more information about the items mentioned in this newsletter: <https://homehealthcahps.org>.

## What's New

- To register on the HHCAHPS website, home health agencies must now complete a two-step process:
  1. Register for login credentials (i.e., a username and password) by completing the [Login Registration form](#).
  2. Then, register the agency's CMS Certification Number (CCN) via the [Register CCNs form](#) after logging in.
- HHA Preview Reports for the period Q3, 2017–Q2, 2018 are now available on the HHCAHPS website.

## Potential Revisions to the HHCAHPS Survey

- The project team will be conducting cognitive interviews (in English and Spanish) with patients in spring 2019 to test possible new questions to replace current questions on the HHCAHPS Survey.
- HHCAHPS survey testing summary results will be shared in a future quarterly newsletter.

## Important Dates to Remember

- Next data submission deadline: **January 17, 2019**.
- Introduction to HHCAHPS Survey Training Sessions: **January 29** (Session 1) and **January 30, 2019** (Session 2). Both sessions will run 1:00–5:00 pm ET.
- Update Training Session: **February 1, 2019**, 12:00–2:00 pm ET.
- [Training Registration form](#) is available.
- If your agency qualifies for an exemption from participating in HHCAHPS for the CY 2020 APU, please complete the CY 2020 HHCAHPS [Participation Exemption Request form](#) by **March 31, 2019**.

## CMS Waivers in the Wake of Natural Disasters

Interested in where CMS issued blanket waivers due to disasters in 2018? Visit CMS's [Current Emergencies](#) website.

