

HHCAHPS Coordination Team Quarterly Review

April 2026

Welcome to the April 2026 issue of the Home Health Care CAHPS (HHCAHPS) Coordination Team Quarterly Review! [Archived CTQR newsletters](#) are under the General Information tab.

A New Annual Payment Update (APU) Participation Period Begins!

April 1, 2026, marks the start of the next calendar year (CY) 2028 HHCAHPS APU participation period.

- ◇ **New to HHCAHPS?** Check out the HHCAHPS website:
 - [HHA Responsibilities and FAQs](#)
 - [HHCAHPS Participation Periods](#)
- ◇ **Think your agency is exempt?** Fill out the [Participation Exemption Request form](#). NOTE: To determine CY2028 APU exemption eligibility, count unique patients served April 1, 2025, through March 31, 2026.

Revised HHCAHPS Survey Launches with April 2026 Sample Month!

- ◇ Vendors have submitted their revised HHCAHPS Survey instruments and materials for approval and will field the revised survey for the first time in May 2026 (with final April 2026 sample)!
- ◇ With the revised survey launch, vendors should conduct additional quality control checks to ensure all preparations and changes to processes and systems are running as intended.
- ◇ Revised HHCAHPS Survey materials are available on the HHCAHPS website on the [Survey and Protocols](#) and [Data Submission Resources](#) webpages.

What Happens After the April 2026 Launch?

The graphic below displays key milestones with the revised survey rollout beyond the initial launch. We will post an announcement on the HHCAHPS website leading up to each of these milestones.

