

HHCAHPS Coordination Team Quarterly Review

April 2023

Welcome to the April 2023 issue of the Home Health Care CAHPS (HHCAHPS) Coordination Team Quarterly Review! Archived newsletters are at <https://homehealthcahps.org> under the General Information tab.

Important Dates

- April 1, 2023, marks the start of the new CY2025 annual payment update (APU) participation period, which runs from April 1, 2023, through March 31, 2024.
 - For information on how to start your participation in the HHCAHPS Survey, please review the following documents available on the HHCAHPS website:
 - [HHA Responsibilities](#)
 - [HHCAHPS Participation Periods](#)
 - Think your agency is exempt? Fill out the [Participation Exemption Request form](#) to confirm and submit. Reminder that your count of patients served for determining CY2025 APU exemption eligibility reflects the period April 1, 2022, through March 31, 2023.
- The deadline to submit Q4,2022 data is April 20, 2023. *Remember to check your data submission reports to confirm that your vendor has successfully submitted your data!*

New Survey Preview Reports Available for HHAs:

- Preview Reports reflecting results from the HHCAHPS Survey from October 2021 through September 2022 are now available on <https://homehealthcahps.org> under the “For HHAs” tab.
 - HHA Survey Administrators (SAs) must be logged into the website to view their report.
 - These same data will be updated on Medicare’s compare tool on <https://www.medicare.gov/care-compare/> in late April 2023.

THANK YOU to over 11 million HHCAHPS Survey participants (and counting) for your help improving the Home Health Care patient experience nationwide!

The close of the APU CY 2023 marked 10 years of data collection (between 2012 and 2022). A total of 11,454,134 individuals completed the HHCAHPS Survey, providing other patients and families valuable insight into their experience of care.

10 Years of Home Health Care CAHPS Survey Participation

■ Completed Surveys

