

HHCAHPS Coordination Team Quarterly Review

April 2017

Message from the HHCAHPS Team

Welcome to the April 2017 issue of the Home Health Care CAHPS (HHCAHPS) Coordination Team Quarterly Review! These newsletters are posted on the HHCAHPS website under the General Information tab. Please visit the HHCAHPS website for more information on the items mentioned in this newsletter: <https://homehealthcahps.org>.

What's New

- April 1, 2017, marks the start of a new annual payment update (APU) period for the HHCAHPS Survey: Calendar Year (CY) 2019 APU.
- For information on how to get started participating in the HHCAHPS Survey, including determining eligibility, FAQs, and key dates for participation, please visit the [HHA Responsibilities](#) document.
- Preview Reports for the period Quarter 4, 2015, through Quarter 3, 2016, are now available on the HHCAHPS website.

Important Dates to Remember

- The CY 2019 APU HHCAHPS Survey participation period begins on **April 1, 2017**, and ends on **March 31, 2018**.
- Next survey vendor data submission deadline: **April 20, 2017**.
- Annual Quality Assurance Plan (QAP) submission deadline (for the 2017 QAP Update): **April 30, 2017**.

2017 HHCAHPS Training Sessions

- The 2017 HHCAHPS Introduction Training sessions were held on January 31 and February 1, 2017, and the Update Training session was held on February 3, 2017.
- Training materials, including the agendas and training slides, are available on the HHCAHPS website, under the "Training" tab.
- Vendors can contact the Coordination Team to request the RAT-STATS demonstration that was used during the training.
- In the post-training evaluation survey, participants reported that the following translations would be most useful to them: Polish, Portuguese, Armenian, and Creole. Do you have a preference for a new translation? If so, let us know.

Contact Us

The HHCAHPS Coordination Team can be reached by e-mail (hhcahps@rti.org) or by telephone (1-866-354-0985). A member of the team will respond to your message between 8:30 AM and 5:00 PM Eastern Time Monday through Friday.

Updated HHCAHPS Survey Vendor Authorization Report

The image below displays the new default sort available on the HHCAHPS Survey Vendor Authorization Report on the HHCAHPS website. All inactive HHAs (denoted with an asterisk) now appear at the bottom of the report.

Survey Vendor Authorization Report

[Export to Excel](#)

Show expired authorizations

CCNs marked with an asterisk are no longer on CMS's active list of CCNs and have been sorted to the bottom of the list for your reference.

HHA Name	CCN	Start Date	End Date	Create Date
TEST HHA 1	999576	07/01/2014		12/17/2014 2:35:03 PM
TEST HHA 3	999475	04/01/2013		11/25/2013 11:25:39 AM
TEST HHA 4	999086	10/01/2015		11/4/2015 12:26:48 PM
TEST HHA 5	999060	04/01/2012		7/12/2012 1:01:06 PM
TEST HHA 7	999113	07/01/2014		9/22/2014 5:34:23 PM
TEST HHA 8	999043	10/01/2013		4/14/2014 6:22:55 PM
TEST HHA 9	999367	04/01/2016		5/5/2016 1:50:37 PM
TEST HHA 10	999085	07/01/2010	12/31/2016	4/28/2016 8:11:27 AM
TEST HHA 12	999234	07/01/2016		8/18/2016 4:32:33 PM
TEST HHA 2 *	999228	09/01/2010		8/31/2010 2:49:10 PM
TEST HHA 6 *	999037	07/01/2011		7/22/2011 10:41:33 AM
TEST HHA 11 *	999431	04/01/2013		4/10/2013 11:45:06 AM

12 records.