HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES* OCTOBER 2021-SEPTEMBER 2022

| State | Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) | Patients who reported YES, they would definitely recommend the home health agency to friends and family | Patients who reported that their home health team gave care in a professional way | Patients who reported that their home health team communicated well with them | Patients who reported that their home health team discussed medicines, pain, and home safety with them | Number of Home Health Agencies Reporting | Response Rate | Number of Completed Surveys |
|-------|---|---|---|---|--|--|------------------|-----------------------------------|
| AK | 85 | 82 | 88 | 88 | 83 | 11 | 20 | 582 |
| AL | 89 | 84 | 91 | 89 | 86 | 113 | 28 | 24,339 |
| AR | 87 | 84 | 91 | 88 | 84 | 94 | 27 | 15,608 |
| AZ | 82 | 75 | 87 | 84 | 78 | 124 | 22 | 16,303 |
| CA | 81 | 75 | 86 | 83 | 81 | 1,043 | 17 | 92,017 |
| CO | 82 | 76 | 87 | 84 | 79 | 122 | 24 | 13,926 |
| СТ | 81 | 75 | 86 | 84 | 81 | 64 | 22 | 11,136 |
| DC | 69 | 61 | 78 | 73 | 70 | 13 | 22 | 921 |
| DE | 85 | 80 | 88 | 86 | 83 | 14 | 25 | 4,067 |
| FL | 84 | 77 | 88 | 85 | 78 | 652 | 21 | 82,833 |
| GA | 85 | 79 | 89 | 86 | 81 | 98 | 22 | 22,679 |
| GU | 80 | 82 | 86 | 80 | 77 | 3 | 13 | 127 |
| HI | 83 | 79 | 88 | 85 | 83 | 12 | 26 | 2,653 |
| IA | 86 | 80 | 89 | 87 | 85 | 112 | 34 | 10,385 |
| ID | 85 | 81 | 89 | 86 | 81 | 44 | 27 | 6,193 |
| IL | 82 | 74 | 88 | 84 | 82 | 416 | 21 | 36,020 |
| IN | 84 | 75 | 88 | 86 | 80 | 138 | 26 | 20,830 |
| KS | 86 | 80 | 89 | 87 | 83 | 84 | 33 | 12,716 |
| KY | 88 | 84 | 90 | 88 | 83 | 87 | 25 | 18,696 |
| LA | 89 | 84 | 91 | 89 | 86 | 170 | 24 | 23,728 |

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|-------|---|---|---|---|--|--|------------------|-----------------------------------|
| MA | 82 | 76 | 87 | 83 | 81 | 144 | 19 | 22,376 |
| MD | 82 | 75 | 87 | 84 | 80 | 50 | 24 | 14,115 |
| ME | 89 | 87 | 91 | 89 | 83 | 19 | 32 | 4,730 |
| MI | 83 | 74 | 88 | 84 | 81 | 269 | 22 | 31,083 |
| MN | 84 | 78 | 88 | 85 | 81 | 115 | 31 | 15,118 |
| МО | 86 | 79 | 90 | 87 | 84 | 117 | 30 | 20,811 |
| MP | 78 | 81 | 77 | 80 | 85 | 2 | 5 | 13 |
| MS | 89 | 85 | 92 | 89 | 86 | 42 | 26 | 14,102 |
| MT | 87 | 82 | 89 | 87 | 82 | 21 | 30 | 2,186 |
| NC | 87 | 81 | 90 | 87 | 83 | 159 | 24 | 32,820 |
| ND | 86 | 81 | 90 | 87 | 86 | 13 | 35 | 1,903 |
| NE | 86 | 80 | 89 | 87 | 82 | 52 | 33 | 6,855 |
| NH | 86 | 85 | 89 | 87 | 83 | 22 | 28 | 5,263 |
| NJ | 83 | 76 | 87 | 84 | 80 | 40 | 22 | 12,555 |
| NM | 85 | 79 | 89 | 85 | 80 | 58 | 24 | 6,319 |
| NV | 80 | 76 | 87 | 83 | 82 | 114 | 19 | 7,268 |
| NY | 81 | 75 | 86 | 82 | 79 | 102 | 23 | 32,480 |
| ОН | 83 | 74 | 87 | 84 | 81 | 322 | 23 | 42,868 |
| OK | 87 | 81 | 90 | 88 | 85 | 198 | 27 | 22,729 |
| OR | 82 | 78 | 87 | 85 | 79 | 42 | 24 | 10,931 |

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|-------|---|---|---|---|--|--|------------------|-----------------------------------|
| PA | 88 | 81 | 90 | 88 | 83 | 214 | 28 | 50,279 |
| PR | 83 | 79 | 89 | 84 | 71 | 33 | 19 | 4,025 |
| RI | 87 | 81 | 89 | 88 | 84 | 19 | 26 | 5,645 |
| sc | 87 | 82 | 90 | 88 | 85 | 68 | 25 | 17,817 |
| SD | 87 | 83 | 90 | 87 | 82 | 22 | 40 | 2,351 |
| TN | 87 | 82 | 90 | 88 | 83 | 116 | 26 | 26,492 |
| TX | 85 | 78 | 88 | 85 | 83 | 968 | 21 | 82,277 |
| UT | 83 | 76 | 88 | 84 | 78 | 72 | 23 | 9,466 |
| VA | 85 | 79 | 88 | 86 | 79 | 177 | 24 | 28,361 |
| VI | 78 | 78 | 81 | 74 | 79 | 2 | 10 | 24 |
| VT | 84 | 84 | 89 | 86 | 82 | 10 | 31 | 3,271 |
| WA | 81 | 76 | 87 | 84 | 78 | 59 | 23 | 16,074 |
| WI | 85 | 78 | 88 | 86 | 81 | 76 | 30 | 14,518 |
| WV | 88 | 84 | 91 | 89 | 83 | 50 | 27 | 10,251 |
| WY | 79 | 77 | 85 | 81 | 76 | 25 | 26 | 1,390 |
| US | 84 | 78 | 88 | 85 | 81 | 7226 | 23 | 994,525 |

These results are from patients who received at least two skilled care home visits at some point between October 2021 through September 2022.

See HHCAHPS results on https://www.medicare.gov/care-compare/

^{*}Average "top box" scores for participating publicly reported home health agencies in each state.