**Table 1.** HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the April 2016 Public Reporting Period, October 2014 through September 2015 Home Health Patients)

| Patient Mix Characteristic Patient Mix Level | Overall Rating | Willingness to Recommend | Care of Patients | Communication | Specific Care Issues |
|---|---|---|---|---|---|
| Proxy | | | | | |
| Proxy | 0.620 | 0.752 | 0.187 | −0.023 | 0.618 |
| Non-English survey response | | | | | |
| Non-English survey response | −1.467 | −1.072 | 0.385 | 0.246 | −2.817 |
| Age | | | | | |
| 18–49 | 2.944 | 2.768 | 2.910 | 1.594 | 2.316 |
| 50–64 | 1.032 | 0.935 | 1.269 | 0.783 | 0.124 |
| 65–74 | RC | RC | RC | RC | RC |
| 75–84 | −0.078 | 0.236 | −0.115 | 0.379 | 1.412 |
| 85+ | 0.214 | 0.640 | 0.038 | 0.969 | 2.729 |
| Education | | | | | |
| < 8th grade | −0.142 | −0.139 | 0.455 | 0.407 | −2.069 |
| Some high school | −0.648 | −0.481 | 0.019 | −0.015 | −1.517 |
| High school graduate/GED | RC | RC | RC | RC | RC |
| Some college | 0.961 | 0.648 | 0.556 | 0.598 | 1.772 |
| College graduate or more | 2.040 | 1.246 | 1.125 | 1.237 | 4.590 |
| Residence status | | | | | |
| Patient lived alone | 0.954 | 1.456 | 1.218 | 1.380 | 2.277 |
| Self-reported health status | | | | | |
| Excellent | −3.525 | −4.157 | −1.924 | −2.251 | −5.939 |
| Very good | −0.518 | −0.469 | −0.368 | −0.256 | −0.807 |
| Good | RC | RC | RC | RC | RC |
| Fair | 0.444 | 0.419 | 0.357 | 0.319 | −0.107 |
| Poor | 1.515 | 1.514 | 1.312 | 1.220 | 0.495 |
| Mental/emotional status | | | | | |
| Excellent/very good | −1.265 | −1.245 | −0.878 | −0.949 | −0.122 |
| Good | RC | RC | RC | RC | RC |
| Fair/poor | 0.632 | 0.544 | 0.563 | 0.765 | 0.605 |
| Diagnoses | | | | | |
| Schizophrenia | 1.629 | 1.685 | 2.234 | 2.380 | 4.392 |
| Dementia/cerebral degeneration | 0.283 | 0.177 | 0.224 | 0.668 | 1.237 |

RC = reference category

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