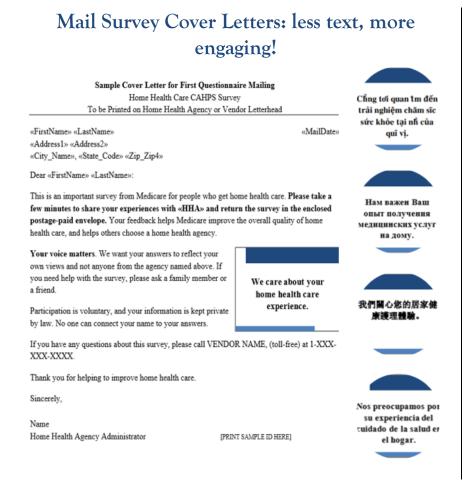
HHCAHPS Coordination Team Quarterly Review

October 2022

Welcome to the October 2022 issue of the Home Health Care CAHPS (HHCAHPS) Coordination Team Quarterly Review! Archived newsletters are at https://homehealthcahps.org under the General Information tab.



Questionnaire Update: Reordered Race Responses

Beginning with the **July 2023 sample month** data collection, the Q31 response options will be reordered alphabetically, as shown below. Revised survey instruments will be posted on the HHCAHPS website prior to the January 2023 Update training.

- What is your race? Please select one or more.
 - O American Indian or Alaska Native
 - O Asian
 - Black or African American
 - Native Hawaiian or other Pacific Islander
 - O White

Response options are currently ordered by population size, as reported by the US Census Bureau.

General Reminders

- **Survey vendors**, make sure that you start using the new HHCAHPS Survey cover letters (posted on the HHCAHPS website and in the *Protocols and Guidelines Manual* and shown above) no later than with the **January 2023 sample month**.
 - If you wish to tweak the letter, please submit your proposed letter with an Exceptions Request Form to the HHCAHPS Survey Coordination Team, for CMS review.
- Survey vendors, please send the HHCAHPS Survey Coordination Team any suggestions you have for 2023 Update Training topics.
 - > Training date will be posted on November 1, 2022
 - Registration for training will open December 1, 2022
- Home health agencies, please be sure to check that your vendor has successfully submitted your CY 2022, Q2 data by the October 20, 2022 data submission deadline! The Data Submission Report is available on the HHCAHPS website after logging in. This is a critical responsibility for all HHAs. Annual Payment Update (APU) can be affected by data submission.